

# IMPORTANT ADVISORY INFORMATION

This document will provide you with important information with respect to the Moxi® HD DVR and Moxi® Mate. In general, this information applies to both of these products; however, as noted below, some portions apply to only the named product:

- **General Information:** Legal and proprietary rights notices from ARRIS Solutions, Inc. and its licensors and document warranty disclaimers.
- **Regulatory Information:** Information concerning compliance with applicable regulations and regulatory notices.
- **Important Warning Information:** Instructions on safe use of the products provided with these instructions and safety warnings.
- **CableCARD™, Digital Cable Services, and Analog Services:** The Moxi HD DVR can receive analog, digital, certain premium cable services and switched digital cable services. Encrypted channels require a CableCARD™ for the Moxi HD DVR. This section also provides information on how to receive an external analog tuner from ARRIS to receive and record analog cable channels on your Moxi HD DVR.  
(Only applicable to MOXI HD DVR)
- **Warranty Information:** A description of the Limited Warranty provided for your Moxi® hardware products, the terms and conditions applicable to such warranty, and instructions on how to obtain in-warranty service.
- **End User Agreement:** The binding agreement that applies to your possession and use of the Moxi® software and Moxi services provided in connection with your Moxi hardware products.
- **Open Source Notice and GPL v2.0:** Notice with respect to certain “open- source” software used in these products and instructions on where to find further information on this topic and a copy of the General Public License v2.0.

Please review the information in this document prior to installing or using any of these products, follow all instructions and warnings at all times, and retain this document for future reference. This information may be updated from time to time. Please visit [www.moxi.com](http://www.moxi.com) for the latest information.

# GENERAL INFORMATION, DISCLAIMERS AND PROPRIETARY NOTICES

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The Moxi products feature the Adobe Flash™ Player technology. For further information on the Adobe Flash Player, visit <http://get.adobe.com/flashplayer/>.

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Supply of this product does not convey a license nor imply any right to distribute MPEG Layer-3 compliant content created with this product in revenue-generating broadcast systems (terrestrial, satellite, cable and/or other distribution channels), streaming applications (via Internet, intranets and/or other networks), other content distribution systems (pay-audio or audio-on-demand applications and the like) or on physical media (compact discs, digital versatile discs, semiconductor chips, hard drives, memory cards and the like). An independent license for such use is required. For details, please visit <http://mp3licensing.com>.

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# REGULATORY INFORMATION

Federal Communications Commission Radio and Television Interface Statement for a Class 'B' Device.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in the residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modification not expressly approved by the party responsible for compliance could void compliance and the user's authority to operate the equipment.

This equipment contains no user-serviceable parts. Do not attempt to service the equipment yourself.

**CAUTION: DISCONNECT ALL POWER CORDS TO COMPLETELY DE-ENERGIZE UNIT, IF REQUIRED FOR SERVICING.**

## Declaration of Conformity

According to 47 CFR, Parts 2 and 15 for Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers, ARRIS Solutions, Inc., 3871 Lakefield Drive, Suwanee, GA 30024 declares under sole responsibility that the product identifies with 47 CFR Part 2 and 15 of the FCC Rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect that the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47 CFR 2.909. Operation is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- The above named party is responsible for ensuring that the equipment complies with the standards of 47 CFR, Paragraphs 15.107 to 15.109

# IMPORTANT WARNING INFORMATION

To prevent fire or shock hazard, do not expose the Moxi products to rain or moisture. Do not insert the Moxi products plug into an extension cord, receptacle, or outlet unless the blades can be fully inserted.

To prevent overheating, situate the products away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat. The Moxi products contain no user serviceable parts. Do not remove cover or back.

Heed all warnings on the media center and in the operating instructions. The following warning label appears on the media center.



Each of these symbols are intended to alert you to the presence of uninsulated "dangerous voltage" within the Moxi products enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



This symbol is intended to alert you to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## INSTALLATION

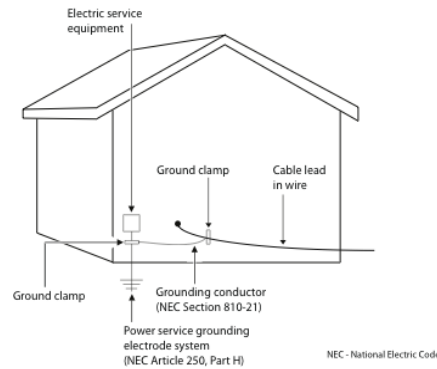
This installation should conform to all local codes. This equipment operates over the marked Voltage and Frequency range without requiring manual setting of any selector switches. Different types of line cord sets may be used for connections to the main supply circuit and should comply with the electrical code requirements of the country of use.

Coaxial Connections – To reduce the risk of fire, use only No. 26 AWG or larger coaxial cable or equivalent

Outdoor Grounding System

If the Moxi products connect to a cable system, be sure that the cable system is properly grounded in accordance with the National Electrical Code (NFPA/ANSI70) and any other applicable state or local regulation. Proper grounding provides some protection against voltage surges and built-up static charges. Cable systems should be grounded in accordance with Article 820 of the NEC., and outdoor antennas should be grounded in accordance with Article 810 of the NEC.

Example of cable system grounding



## Note to Professional Installers

This reminder is provided to call the installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close as possible to the point of cable entry as practical.

See example of antenna grounding above.

Electric service equipment:

Ground clamp

Ground clamps

Grounding conductors(NEC Section 810-21)

Power service grounding electrode system

(NEC Article 250, Part H) Antenna lead in wire Antenna discharge unit (NEC Section 810-20)

NEC - National Electrical Code

## USAGE WARNING

Warning About Photosensitive Seizures

Exposure to certain visual images, including flashing lights or patterns that may appear in online video games and other functions or applications, can cause a very small percentage of people to experience a seizure. Even people without a history of seizures or epilepsy may have an undiagnosed condition that can cause photosensitive epileptic seizures while watching or using video games. These seizures may have a variety of symptoms, such as eye or face twitching, lightheadedness, altered vision, shaking or jerking of arms or legs, confusion or disorientation, or momentary loss of awareness. Seizures may also cause a loss of consciousness or convulsions that can lead to injury

from falling down or striking nearby objects. If you experience any of these symptoms, immediately stop using the service and consult a doctor.

Parents should watch for and ask their children about the above symptoms because children and teenagers are more likely than adults to experience these seizures.

Taking the following precautions may reduce the risk of photosensitive epileptic seizures:

- Avoid using any interactive features/services on large television screens
- View your television in a well-lit room
- Sit farther from the television screen
- Do not use any interactive features/services when drowsy or tired

If you or any of your relatives have a history of seizures or epilepsy, consult a doctor before using the interactive television services.

### **Additional Warnings for California**

These products contain a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm.

### **Avoid Damaging Your Television or Other Audio/Video Equipment**

Certain interactive television services or functions, such as tickers and online video games that remain static on the screen, can damage some televisions by "burning" the image into the screen. This results in a permanent shadow of the image, even when the service or feature is not used. Consult the owner's manual for your television, the television dealer, or the manufacturer to determine if such features and functions can be used safely on your set.

Before connecting or disconnecting any audio / video device, make sure that you turn off power to the Moxi products and to the device. This reduces the risk of electrical damage.

To avoid damage to audio/video equipment or to the Moxi products, do not touch the audio / video cord's terminals or the Moxi products audio/video ports with your fingers or allow metal parts to touch them.

### **SAFETY PRECAUTIONS**

Caution—Use of controls or adjustments, or performance of procedures other than those specified herein may result in hazardous radiation exposure, fire, electric shock, damage to the Moxi products and other equipment, and other dangers.

Read and follow all instructions and safety information carefully before operating the device. Save the instructions for future reference.

Do not place liquid-filled containers, such as coffee cups or vases, on or near the Moxi products.

Do not use the Moxi products in or near wet or water-filled areas, such as a bathtub, sink, wet basement, or swimming pool.

Do not overload wall outlets and extension cords.

Do not defeat the safety purpose of the polarized plug on the Moxi products cord. It has one blade wider than the other, which allows it to fit into a power outlet only one way. If you cannot insert the plug fully, try reversing it. If that fails, contact your electrician to replace the outlet.

### **Moxi Products Placement**

Use the Moxi products only with a cart, stand, bracket, or table recommended by the manufacturer, or sold with the equipment.

Place the Moxi products on a stable platform. If you mount the Moxi products on a bracket or stand, follow the manufacturer's instructions and use mounting accessories recommended by the manufacturer.

Do not place the Moxi products near a heat source, such as a radiator or heat register, or another product that produces heat.

Do not run the power cord so it is likely to be walked on, tripped over, inadvertently pulled, accessible to a child, run over, or pinched by items placed on or against it.

Place the Moxi products in a location that is close enough to an electrical outlet and where the power cord is easily accessible to be disconnected from the wall outlet or from the rear panel of the Moxi products.

To prevent overheating, place the Moxi products in an area that allows adequate ventilation. Ensure at least two inches of unobstructed space around the sides of the Moxi products. Never place it on a soft surface, such as a bed or sofa that might block the ventilation holes in the cabinet, or near any flammable material.

Do not stack any other component or electric device on top of the Moxi products.

### **Power Sources**

Operate the Moxi products only from the type of power sources indicated on the label. If you are not sure of the type of power supplied to your home, consult your local power company. For equipment intended to operate from battery power or other sources refer to the operating instructions for that equipment. Do not place objects on the cords. Do not lean against the cords. Placing objects on or leaning objects against cords can damage the cords. Give particular attention to cords at the point at which the cord connects to plugs, at the electrical outlets, and where the cords exit the Moxi products.

### **Attachments**

Use only attachments recommended by the Moxi products manufacturer. Other attachments may cause hazards.

## Care and Maintenance

Unplug the Moxi products from the wall outlet before cleaning them. Wipe with a damp cloth only. Do not use liquid cleaners, water or aerosol cleaners. Do not use a magnetic/static cleaning device (dust remover) to clean the Moxi products.

During a lightning storm or when leaving the Moxi products unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the connection to the cable system. This will prevent damage caused by lightning and power line surges. Never place or spill liquid of any kind on the Moxi products.

Never push objects of any kind into the Moxi products through openings in the cabinet. The objects may touch dangerous voltage points or cause a short circuit that could result in a fire or electrical shock.

The Moxi products do not contain any user-serviceable parts. Do not attempt to service the Moxi products yourself. Do not open the Moxi products or remove or unfasten, (fully or partially), any parts. Opening or removing covers will void your limited warranty, is prohibited by your End User Agreement, and might expose you to dangerous voltage or other hazards. Refer all servicing to ARRIS Customer Service.

For damage that requires service, unplug the Moxi products from the AC outlet.

Contact ARRIS Customer Service at 1-866-969-6694 if you observe any of the following conditions:

- Power supply cord or plug is damaged.
- The Moxi products have been exposed to rain or water.
- Liquid has spilled or objects have fallen into the Moxi products.
- The Moxi products have been dropped or cabinet has been damaged.
- The Moxi products exhibit a change in performance, indicating a need for service.
- The Moxi products do not operate normally by following the operating instructions. Adjust only the controls covered by the operating instructions, because an improper adjustment of other controls can result in damage and may likely require extensive work by a qualified technician to restore the equipment to its normal operation.

## Battery Use and Disposal

The Moxi products do not contain any batteries that may be replaced or accessed by a consumer. Any remote control provided for use with the Moxi products may require that you install or replace batteries within the remote control.

CAUTION: replace any end-user accessible batteries only in accordance with the instructions. Incorrectly installed batteries may explode or leak causing risk of injury and property damage.

Notwithstanding any information provided by ARRIS in this manual regarding the use of batteries, you assume all responsibility and liability for the use and disposal of end-user accessible batteries in accordance with all applicable laws, rules, and regulations.

# CableCARD™, DIGITAL CABLE SERVICES, AND ANALOG SERVICES/TUNER

The Moxi HD DVR is capable of receiving analog basic, digital basic and digital premium cable television programming by connecting the Moxi product to a cable system. Encrypted channels require the installation and activation of a multistream CableCARD device. The CableCARD is available from your cable service provider. Some programming, interactive digital cable services such as video-on-demand, a cable operator's enhanced program guide and data-enhanced television services may require the use of a separate set-top box provided by your cable operator. By connecting the provided set-top box to a secondary input, you can continue to use your Moxi product and switch inputs to use the provided set-top box. For more information call your local cable operator.

Note that in certain markets the cable operator may continue to broadcast all or certain channels via analog signal. Please check with your cable operator to determine digital/analog programming availability. If you desire to receive such analog programming (for example, if the same programming is not also available via a digital signal), you need to obtain a separate analog tuner from ARRIS that attaches externally to your DVR (one per Moxi HD DVR). Please go to [www.moxi.com](http://www.moxi.com) to view the current applicable terms and to order the analog tuner.

Certain markets may broadcast using switched digital cable technology. Please check with your cable operator to determine whether you will need a switched digital cable tuner adaptor to work with your Moxi HD DVR. Please go to [www.moxi.com](http://www.moxi.com) to find out more about how to install the tuner adaptor provided by your cable provider.\*

\* Not applicable to the Moxi Mate.

# LIMITED WARRANTY

## Limited Warranty

### What the Warranty Covers

This warranty covers defects in material and workmanship in your Moxi-brand hardware products provided by ARRIS that are included in the packaging with your Moxi products. The warranty lasts for one (1) year from the original purchase date of your Moxi hardware products. During the first 90 days, your warranty covers both parts and labor. After 90 days, and for the remainder of the one year warranty period, your warranty covers parts only, as further described below.

### What We Will Do

**The First 90 Days: Limited Warranty Coverage for Parts and Labor.** At its sole discretion, ARRIS will either (1) repair the products using new or serviceable used parts, or (2) replace the products with a new or refurbished unit of equivalent functionality. You will not be charged for parts, labor or the cost of shipping the products back to you.

**After the First 90 Days: Limited Warranty Coverage for Parts Only.** For the remainder of the warranty period, at its sole discretion, ARRIS will either (1) repair the products using new or serviceable used parts, or (2) replace the products with a new or refurbished unit of equivalent functionality. You will be charged ARRIS's standard rate for the cost of labor. You will not be charged for parts or the cost of shipping the unit back to you.

Replacement parts and units are warranted to be free from defects in materials and workmanship for 30 days or the remainder of the original warranty period, whichever is longer. Parts or units replaced under this warranty become the property of ARRIS

### What the Warranty Does Not Cover

Except as may be expressly stated by ARRIS in writing, this warranty does not cover products that do not carry the Moxi brand, services of any kind, CableCARDS™, cables, adapters, UPS units or power strips. Those products may be covered by their manufacturer's standard warranties. The warranty also excludes:

- Products purchased outside of the United States or from an unauthorized dealer.
- Any use, maintenance, repair or storage of the Moxi hardware products that does not comply with the terms of any agreement regarding your use of the Moxi hardware products and/or any applicable software or service agreements.
- Products with a missing or altered serial number, warranty label, or original Moxi logos.
- Defects or damage caused by (1) accident, misuse, abuse, neglect, fire, water, other acts of nature or events outside the control of ARRIS,

power surges, or improper maintenance; (2) usage or storage in unsuitable physical or operating environments; (3) improper or unauthorized repairs or modifications; or (4) usage not in accordance with the products instructions, warnings or other documentation, including without limitation:

- any hardware products that have had a cover or casing opened or improperly accessed,
  - improper installation,
  - commercial or institutional use, and
  - use with any software, service or hardware not expressly intended in the applicable Moxi User's Guide.
  - Cosmetic damage that does not affect functionality.
- Any TV programming, music, photos, software or other electronic data or information stored on or through the use of the products.
  - Any damage of any kind to any device connected to the products.
  - Any computer virus or harmful computer programming or instruction transmitted, installed, or run on or via the products.
  - Accessories other than the Moxi remote control, whether purchased or used with the Moxi products. Your accessories may be covered by a separate limited warranty.
  - Software, whether preloaded or sold separately with the Moxi hardware products. Your software is covered by a separate end-user license agreement.

### Out of Warranty Service

If your product is no longer under warranty, please call ARRIS's Customer Support at 866-969-6694 for information about out of warranty exchanges or repairs.

### LIMITATIONS OF LIABILITY

**THIS EXPRESS WARRANTY IS THE SOLE WARRANTY PROVIDED DIRECTLY TO YOU FROM ARRIS SOLUTIONS, INC. ARRIS MAKES NO OTHER EXPRESS WARRANTIES. ARRIS SOLUTIONS, INC. AND ITS AFFILIATES, PARENT, SUBSIDIARIES, LICENSORS, SUPPLIERS AND AUTHORIZED DISTRIBUTORS (COLLECTIVELY, "DISTRIBUTORS") MAKE NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND. ANY IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT, ARE LIMITED IN DURATION TO THE PERIOD OF THE EXPRESS WARRANTY. SOME STATES DO NOT ALLOW**

**LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. YOUR REMEDIES ARE LIMITED EXCLUSIVELY TO REPAIR OR REPLACEMENT, AT OUR SOLE OPTION. WE WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE, PURCHASE, OR REPAIR OF THE PRODUCTS, INCLUDING DAMAGES FROM LOSS OF DATA OR CONTENT, LOSS OF PROFITS, AND LOSS OF USE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

### **Resolving Disputes**

If any dispute arises under the Limited Warranty, you may not file suit under the Magnuson-Moss Warranty Act until you first submit your claim to the American Arbitration Association ("AAA") for non-binding arbitration. You may be entitled to file suit under state laws without waiting. You may submit your request for arbitration electronically at <http://www.adr.org>, or you may call or write: American Arbitration Association 1633 Broadway New York, New York 10019 Toll Free: 800-778-7879. You will be asked to identify the parties and to provide a brief description of the nature of the dispute and the relief you seek. Upon receiving your request, AAA will notify us and ask for our response. If we disagree with your complaint, AAA will arrange for arbitration under its Commercial Arbitration Rules. The arbitrator will render a decision within 40 days of receiving notice of the dispute, except as otherwise provided by federal law or agreement of the parties.

### **How To Get Service**

Often problems can be resolved quickly and easily at home. Please check the Troubleshooting section or your User's Guide (available at [www.moxi.com](http://www.moxi.com)) before calling customer support. To obtain warranty service, call ARRIS's Customer Support at 866-969-6694. When you call, you will be asked for the model number and the serial number. You may be required to provide a copy of your receipt as proof of warranty coverage. Registering your products in advance will help us provide you with more efficient service. You will be given an RMA number and instructions for returning the products. You must ship the products in the original or other secure packaging and clearly display the RMA number on the outside of the package. Before sending your products for service, to the extent possible, you should back up all data, personal, or confidential information, programs, and settings. We are not responsible for the loss or corruption of any information stored on your Moxi products. You should also remove

the CableCARD™ if your products have one and detach any cables, accessories, or devices originally packaged together with your Moxi products. ARRIS will not be responsible for returning any such equipment or accessories or for the cost or replacement of such items.

### **Governing Law**

The internal laws of the State of Georgia apply to the Limited Warranty.

### **How State Law Applies**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

# END USER AGREEMENT

## Moxi Software and Services

### End User Agreement

PLEASE READ THIS MOXI SOFTWARE AND SERVICES END USER AGREEMENT ("Agreement") CAREFULLY. IT EXPLAINS THE TERMS AND CONDITIONS THAT GOVERN YOUR POSSESSION AND USE OF THE MOXI SOFTWARE AND SERVICES. THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU AND ARRIS SOLUTIONS, INC. ("ARRIS"). EITHER OPENING AN APPLICABLE SEAL (AS MAY BE INDICATED ON THE WRAPPING) OR USING THE SOFTWARE OR THE PRODUCT IN WHICH IT IS INCORPORATED INDICATES YOUR ACCEPTANCE OF THIS AGREEMENT. IF YOU DO NOT ACCEPT THE TERMS OF THIS AGREEMENT, YOU MAY NOT USE THE PRODUCT (INCLUDING THE HARDWARE AND SOFTWARE) AND YOU MUST PROMPTLY RETURN THE ENTIRE PRODUCT AND ALL ACCOMPANYING DOCUMENTATION AND OTHER INCLUDED MATERIALS (IN THE ORIGINAL PACKAGING) TO ARRIS.

Your installation and use of the Software and access to and use of the Moxi Services are subject to the terms and conditions of this Agreement. ARRIS may, in its discretion, change the terms and conditions of this Agreement upon notice to you, which we may effect by posting this notice on [www.moxi.com](http://www.moxi.com). If you are dissatisfied with any changes to this Agreement, you may terminate your use of the Software and the Moxi Services as further described in Section D (Termination), below.

**A. Scope of this Agreement.** This Agreement applies to the software that was provided as part of this hardware product, including all documentation and all content provided by ARRIS, such as text, sound, video, animations and graphics that form SuperTicker™ information, program guide information, games and other features provided by ARRIS through the Software. For the purposes of this Agreement, all of the foregoing referenced software, documentation and content (including all third party software, technology, documentation, and content portions and components that are provided as a part of or together with the same) is collectively referred to in this Agreement as the "Software". The hardware product upon which the Software (excluding printed documentation) was installed is referred to in this Agreement as the "Product". This agreement also applies to the basic Moxi service which ARRIS, at its discretion, offers its customers of this Product at no additional charge and, as

applicable, any premium Moxi service that ARRIS may offer its customers of this Product at additional charge from time to time (individually and collectively, the foregoing (including all third party services provided as part of or together with the same) are referred to in this Agreement as the "Moxi Services"). The Moxi Services also include use of the website and Moxi services provided at [www.moxi.com](http://www.moxi.com), but not use of [www.arrisi.com](http://www.arrisi.com) or the portions of [www.moxi.com](http://www.moxi.com) that do not contain Moxi account management setup and/or features and/or any Moxi service connected with your use of the Moxi Software ("Non-Service Portions"). In addition to this Agreement, the Moxi Services provided via [www.moxi.com](http://www.moxi.com) will be subject to any additional terms that ARRIS may post on that website. The websites [www.arrisi.com](http://www.arrisi.com) and Non-Service Portions of [www.moxi.com](http://www.moxi.com) are subject to the terms and conditions posted on those sites. Further, TV programming provided by cable network operators, satellite television network operators, television stations, TV/movie studios, or online TV content providers are not part of the Software or Moxi Services nor are broadband services or any software, computers, electronic devices or related equipment provided by any third party. For further details on the Moxi Services, please visit [www.moxi.com](http://www.moxi.com).

**B. Privacy.** ARRIS must collect certain information from you in order to set up your Moxi account. This information must be accurate and complete. Further, in order to provide, maintain and continue to develop and promote Moxi software and Moxi services, we may also acquire information regarding certain operations of the Software and your use of the Software and Moxi Services. Your privacy is important to us and we will only collect, use and provide certain other parties with your personal information as described in the Moxi Privacy Policy. By accepting this Agreement, you also agree to the terms and conditions of the then-current Moxi Privacy Policy. Further, certain of the Moxi Services may be provided by or in connection with certain third party providers. In such instances, these third party providers' privacy policies may apply. Please review the Moxi Privacy Policy for further information on the applicability of third party provider privacy policies. ARRIS may update the Moxi Privacy Policy from time to time as described in the Moxi Privacy Policy. Please review the privacy policy carefully before accepting this Agreement and visit [www.moxi.com/privacy](http://www.moxi.com/privacy) from time to time. A current copy of the Moxi Privacy Policy is posted at [www.moxi.com](http://www.moxi.com) privacy. You may also, at any time, request a current copy of the Moxi Privacy Policy by email by sending a request to: [support@moxi.com](mailto:support@moxi.com).

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Version 2, June 1991

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